

O &2O3/(: \$ O(7+2' 2/2\* <)25 %86,1(66 352&(66 O2' (//,1\*  
\$1\$/<6,6 \$1' ,O3/(O(17\$7,21 ,1 ,17(\*5\$7(' O\$18)\$&785,1\*

\*LXVHSSH%(5,2 DOG \$QWRQLR' , /(\$

' LSDUMLPHQWR GL ,QIRUPDWLFD 8QLYHUVLWJ GL 7RULQR  
FRUVR 6YLJJHUD 725,12 ,NDV\  
^EHULR GLOHYD`#GL XQLWR LW

Abstract: A hot topic on the agenda of corporate management regards the operational transformation of business

4.





The analyst should be careful to break the process at points with minimal connections between sub-processes. The fragment in Fig. 3 can be summarised at a more abstract level as the hierarchical block (sub-process) Production indicated in Fig. 4. In this figure, the whole manufacturing process is illustrated.



